

Resident Relocation Survey Phase III Leaseholder Questionnaire



FI Name: _____
FI ID# _____
Interview Date _____ / _____ / _____
Final Disposition Code _____

Leaseholder Case ID#: _____
Leaseholder Name: _____
Current Address: _____

<p>Permanent Housing Choice (Answer to Q3)</p> <p>BOX A</p> <input type="checkbox"/>	<p>Lease Compliance Status (Answer to Q4)</p> <p>BOX D</p> <input type="checkbox"/>
<p>Where in process of finding apartment (Answer to Q15)</p> <p>BOX B</p> <input type="checkbox"/>	<p>Moved out of original unit (Answer to Q17)</p> <p>BOX E</p> <input type="checkbox"/>
<p>Where in process of getting new or rehabbed unit (Answer to Q16)</p> <p>BOX C</p> <input type="checkbox"/>	

Conducted by
A National Organization for Research
At the University of Chicago



BEGIN TIME: _____ : _____
END TIME: _____ : _____

Section 1: Informed Consent

Hello, my name is _____ [INTERVIEWER NAME]. May I please speak with [LEASEHOLDER NAME]?

[TO THE LEASEHOLDER:]

Hello, my name is _____ [INTERVIEWER NAME]. I am from NORC, a National Organization for Research at the University of Chicago.

You are being asked to be part of a survey about the CHA's relocation project. People need to move out of their homes while their buildings are repaired or replaced. The MacArthur Foundation wants to find out if you are getting the help you need and if your rights as a leaseholder are respected.

We are asking leaseholders who are relocating this year to complete the survey. The survey will take about 45 minutes. It is completely up to you to decide whether you want to do the survey. Whether or not you decide to participate, you will not lose any rights or services you are entitled to.

If you decide to participate, your answers will let us know if you are satisfied with how you are being treated during this time. Your answers may also be used to improve relocations that are planned for the future. During the survey, you may skip any question you do not want to answer and you may stop the interview at any time.

We will keep the information you give us private. The CHA will not be able to link your name with any answers you give. Any reports released on this survey will summarize the findings, without giving names or other information that would identify you.

If you have any questions about this study or about the relocation project, please call our toll-free project number at 1-866-264-8222. You can find this number in our brochure. You can also call the toll-free Institutional Review Board phone number at (866) 309-0542 to report any concerns or problems.

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Section 2: Adult Roster

R.1 I'd like to ask you about everyone living in this household who is 18 years old or older. We will start with you, then continuing with the oldest, please tell me the names or initials and ages of every adult over the age of 18 who lives here. Please be sure to include roomers, people living here for two months or more, anyone living here who has no where else to live, and those who usually live here but are away because they are at school, in a hospital or some other place temporarily.

SHOWCARD X

Row	Please tell me the first name or initials of each person living in this household starting with the oldest person.	Is NAME male or female?	What was NAME's age at (his/her) last birthday?	What is NAME's relationship to you?	Please look card X. What is NAME's employment status? Is he/she . . . READ EMPLOYMENT CATEGORIES BELOW	How long has Name been living in this unit?
	RESPONDENT	M F		SELF		
1		M F				
2		M F				
3		M F				
4		M F				
5		M F				
6		M F				
7		M F				
8		M F				

RELATIONSHIP STATUS

1. Husband/Wife
2. Girlfriend/Boyfriend
3. Parent
4. In-law
5. Aunt/Uncle
6. Son/Daughter
7. Foster child
8. Niece Nephew
9. Grandson/daughter
10. Cousin
11. Roomer/Border
12. Housemate/roommate
13. Other non-related person

EMPLOYMENT STATUS

1. Working Full-time
2. Working Part-time
3. Unemployed, looking for work
4. Unemployed, not looking for work
5. In Job Training
6. Temporarily laid off,
7. Retired
8. Permanently disabled
9. Keeping house
10. In school
11. Something else (specify)

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Section 3: Housing Choice, Status and Understanding of Rights

1. INTERVIEWER: IS THIS ADDRESS THE SAME AS THE ADDRESS ON THE FACESHEET?

- YES1
 NO2 → GO TO INTERVIEWER REMARKS
 DON'T KNOWDK
 REFUSED REF

INTERVIEWER REMARKS – RECORD CURRENT ADDRESS:

Street Address: _____

City: _____ State: _____ ZIP: _____

2. When did you first become a leaseholder with the CHA?

_____ MONTH _____ YEAR

3. Some CHA leaseholders are asked to make both a temporary housing choice and a permanent housing choice. I want to know your permanent housing choice. Please look at Showcard A. What is your permanent housing choice? Is it ...

- A new or rehabilitated unit in CHA public housing?1
 A Section 8 (Housing Choice) voucher2
 An unsubsidized living situation?3
 DON'T KNOWDK
 REFUSED REF



RECORD IN BOX A ON COVER OF QUESTIONNAIRE

4. Earlier in the year you went through a recertification process with your Property Manager. At that time, were you told that you were lease-compliant, non lease compliant but curable, or non lease compliant and incurable?

- LEASE COMPLIANT.....1 → GO TO Q6
- NON LEASE COMPLIANT, CURABLE2
- NON LEASE COMPLIANT, INCURABLE.....3 → SKIP TO 55
- DON'T KNOWDK → GO TO Q6
- REFUSED REF → GO TO Q6

RECORD IN BOX D ON COVER OF QUESTIONNAIRE

5. What steps are you taking to become lease compliant?

CODE ALL THAT APPLY

- WORKING WITH THE SERVICE CONNECTOR.....1
- WORKING WITH THE PROPERTY MANAGER.....2
- GETTING ON A PAYMENT PLAN3
- OTHER (SPECIFY) _____.....4
- NONE5
- DON'T KNOWDK
- REFUSED REF

6. When you first became a leaseholder, you were given certain rights from the CHA. Some of those rights have to do with what happens after you relocate. I want to ask you about the rights that you have.

a. Do you have a right, a preference, or no right to return to a new or rehabilitated unit in public housing?

- HAVE A RIGHT1
- HAVE A PREFERENCE2
- HAVE NO RIGHT3
- DON'T KNOWDK
- REFUSED REF

b. If you choose to move permanently to a Section 8 apartment do you have the right to return to a CHA apartment?

- YES1
- NO2
- DON'T KNOWDK
- REFUSED REF

c. If your permanent choice is to move to a new or rehabilitated CHA or public housing unit, how many units can you refuse before you lose your right to return?

_____ NUMBER
 DON'T KNOWDK
 REFUSED REF

7. I'm going to read you some statements about your right or preference to return to public housing. Please tell me if you think each statement is true or false. You could lose your right or preference to return if...

	True	False	Don't Know	Refused
a. You are late in paying your rent. Is that ...	1	2	DK	REF
b. If you are late in paying your utility bills. Is that...	1	2	DK	REF
c. If your landlord does not maintain your apartment building well.	1	2	DK	REF
d. If your friends or relatives stay with you for the afternoon in your CHA unit.	1	2	DK	REF
e. If one of the members of your household is a gang member.	1	2	DK	REF

Next I am going to read some situations that might occur. I want you to imagine each situation and answer a question about it. Here is the first one.

8. Belinda lives in a temporary CHA unit and works hard to follow the rules of her CHA lease. Her son Danny, who is not on her lease, is staying with her because he is not employed and has no other place to live. He is not a gang member and has not been in prison. Can Belinda lose her right to return to a new or rehabilitated unit because Danny is staying with her?

YES1
 NO2
 DON'T KNOWDK
 REFUSED REF

Now listen to this situation.

9. The Davis family used a Section 8 voucher to move to an apartment but they want to return to public housing when a new unit is available. Before they moved they had trouble paying their utility bills. After they moved, they paid all past due bills. Can they lose their right to return because they were late paying bills when they lived in their CHA apartment ?

YES1
 NO2
 DON'T KNOWDK
 REFUSED REF

Here is the final situation.

10. Tanya is a CHA leaseholder living with her sister and niece in a Section 8 apartment. She has the right to return to public housing but has decided she does not want to go back to CHA. Can Tanya's sister become the CHA leaseholder and take over the right to return from Tanya?

- YES 1
- NO 2
- DON'T KNOW DK
- REFUSED REF

11. Do you ever worry that you might not be able to return to a new or rehabilitated unit in public housing?

- YES 1
- NO 2 → SKIP TO Q13
- DON'T KNOW DK → SKIP TO Q13
- REFUSED REF → SKIP TO Q13

12. What are you worried about?

- NO UNIT WILL BE AVAILABLE 1
- MAY NOT BE ABLE TO MAINTAIN LEASE COMPLIANCE 2
- AFRAID I WON'T QUALIFY FOR "LOW-INCOME" 3
- AFRAID CHA WILL NOT KEEP PROMISE 4
- OTHER/SPECIFY 5
- DON'T KNOW DK
- REFUSED REF

13. The 90-day notice is a legal notice from the CHA which tells you that you have to move out of your original CHA unit by a particular date. Did you get your 90-day notice?

- YES 1
- NO 2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q15
- DON'T KNOW DK → SKIP TO SKIP INSTRUCTIONS BEFORE Q15
- REFUSED REF → SKIP TO SKIP INSTRUCTIONS BEFORE Q15

14. When did you get your 90-day notice?

____ MONTH
____ YEAR
DON'T KNOWDK
REFUSED REF

**CHECK INSTRUCTION BOX
IF BOX A = 1, SKIP TO Q 16
IF BOX A = 2 OR 3, GO TO Q 15
IF BOX A = DK OR REF, GO TO Q15**

15. Please look at Showcard B. Where are you now in the process of finding an apartment?
Are you. . .

- Working on becoming lease compliant1 → SKIP TO Q44
- Applying for a Section 8/Housing Choice voucher.....2 → SKIP TO Q17
- Received Section 8/Housing Choice voucher, has not started looking for an apartment3 → SKIP TO Q17
- Looking for an apartment4 → SKIP TO Q17
- Found an apartment but not yet moved5 → SKIP TO Q17
- Moved to an apartment6 → SKIP TO Q17
- None of the above7 → SKIP TO Q44



RECORD IN BOX B ON COVER OF QUESTIONNAIRE

16. Please look at Showcard C. Where are you now in the process of getting a new or rehabilitated public housing unit? Are you ...

- In a temporary or make-ready unit waiting for a new or rehabbed public housing unit to be ready.....1
- In another unit in your original building, waiting for a new or rehabilitated unit.....2
- In a Section 8 unit waiting for a new or rehabilitated public housing unit to be ready3
- In an unsubsidized living situation waiting for a new or rehabilitated public housing unit to be ready.....4
- Already in a new or rehabilitated unit.....5
- Not moved from original unit6 → SKIP TO Q44



RECORD IN BOX C ON COVER OF QUESTIONNAIRE

17. When did you move out of **your original CHA unit?**
[INTERVIEWER: RECORD DATE AND CIRCLE BELOW]

_____ MONTH

_____ DAY

_____ YEAR

HAS NOT MOVED YET0

MOVED1

DON'T KNOWDK

REFUSED REF

RECORD IN BOX E ON COVER OF QUESTIONNAIRE

**IF BOX C = 1, 2, 4, 5, GO TO Q 44
IF BOX A = 3 AND BOX B = 6 GO TO Q.44**

**Section 4:
Relocation Counseling Utilization
and Effectiveness**

Now I would like to ask you about the process of finding an apartment with a Section 8 voucher.

18. [Are you having] or [did you have] problems getting your Section 8 voucher?

- YES1
- NO2 → GO TO Q20
- DON'T KNOWDK → SKIP TO Q20
- REFUSED REF → SKIP TO Q20

19. What problems?

20. What is the name of the service agency that is supposed to help you find an apartment?

- _____ →SKIP TO Q21
- DON'T KNOWDK
- REFUSED REF →SKIP TO Q21

20a. Is it that you don't know the name, or that you didn't know there was an agency assigned to help you?

- Didn't know name1
- Didn't know there was an agency assigned to help2

21. Did you have a meeting together with the Relocation Counselor and the Service Connector [CALLED A JOINT ASSESSMENT]?

- YES1
- NO2
- DON'T KNOWDK
- REFUSED REF

IF BOX B = 2, SKIP TO Q44

22. An "opportunity area" is a city or neighborhood that has residents with a mixture of income levels, races, and ethnicities. Did the Relocation Counselor talk to you about opportunity areas?

YES 1
NO 2
DON'T KNOW DK
REFUSED REF

23. Did the Relocation Counselor ask you what neighborhoods or cities you wanted to move to?

YES 1
NO 2 → SKIP TO Q25
DON'T KNOW DK → SKIP TO Q25
REFUSED REF → SKIP TO Q25

24. What neighborhoods or cities did you tell the Relocation Counselor you wanted to move to? [INTERVIEWER PROBE FOR NAME OF NEIGHBORHOOD, NAME OF CITY, OR INTERSECTION]

DON'T KNOW DK
REFUSED REF

25. Did a Relocation Counselor help you look for an apartment?

YES 1 → SKIP TO Q27
NO 2
DON'T KNOW DK → SKIP TO Q27
REFUSED REF → SKIP TO Q27

26. Here is a list of possible reasons why the relocation counselor did not help you look for an apartment. Tell me which ones apply to your situation?

	Yes	No
a. I got the help I needed from friends or family	1	2
b. I decided to look on my own	1	2
c. It was difficult to make an appointment	1	2
d. The wait time was too long	1	2
e. I work during the hours that they were open	1	2
f. I didn't have child care	1	2
g. There was too much paperwork	1	2
h. My appointment was rushed	1	2
i. My appointment was in a group setting	1	2
j. The counselor was rude or unpleasant	1	2
k. Other (specify) _____ _____ _____		

IF BOX B = 3, SKIP TO Q44
 IF BOX B = 4, SKIP TO Q39
 IF BOX B = 5 OR 6 OR BOX C = 3 SKIP TO Q. 34

27. To help us understand your experience working with a relocation counselor I am going to read a list of statements. Please tell me if each statement is true or false.

	True	False
a. The agency was easy for me to get to	1	2
b. The counselors often gave me individual attention	1	2
c. It was difficult to understand the materials they gave me	1	2
d. The counselors were unpleasant or rude	1	2
e. It was easy to make an appointment	1	2
f. I usually had enough time during my appointments	1	2
g. The agency hours were convenient	1	2
h. My appointments were usually rushed	1	2
i. My appointments were usually with groups of people	1	2
j. I often had to wait a long time before getting help	1	2

28. How many apartments did the Relocation Counselor tell you about? (Including those that were on a list)

_____ NUMBER OF APARTMENTS
 DON'T KNOWDK
 REFUSED REF

29. How many apartments did the Relocation Counselor take you to see?

_____ NUMBER OF ADDRESSES
 DON'T KNOWDK
 REFUSED REF

30. While you (are/were) searching for an apartment, (do/did) you need help with ...

31. [IF YES:] Has the Relocation Counselor given you the help that you needed?

	YES	NO	DON'T KNOW	REF
a. Choosing an area to move to?	1	2	DK	REF
b. Finding addresses for available apartments?	1	2	DK	REF
c. Transportation to possible rental units?	1	2	DK	REF
d. Transferring children to new schools?	1	2	DK	REF
e. Finding child care?	1	2	DK	REF

YES	NO	DON'T KNOW	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF
1	2	DK	REF

32. You may have decided not to take apartments that the Relocation Counselor told you about. From Showcard D can you tell me the number next to the **main** reason you made this decision.

- BAD NEIGHBORHOOD1
- LANDLORD WON'T ACCEPT CHILDREN.....2
- TOO EXPENSIVE3
- APARTMENT IN POOR CONDITION4
- DID NOT LIKE THE APARTMENT5
- OTHER (SPECIFY BELOW).....7
- DOES NOT APPLYN/A
- DON'T KNOWDK
- REFUSED REF



IF BOX B = 5 OR 6 OR BOX C = 3 GO TO Q 33
IF BOX B = 2 OR 3 SKIP TO Q. 44
IF BOX B = 4, SKIP TO Q39

33. Now I want to know how you found the unit that you chose. Did you find this apartment . . .

- Through the relocation counselor1 → **SKIP TO Q35**
- Without the help of the relocation counselor.....2
- DON'T KNOWDK
- REFUSED REF

34. Please look at Showcard E. How did you find your new apartment? Was it ...

- Through a friend or family member,.....1
- Through the newspaper,2
- From a Social Service Agency referral,3
- Through the internet or BEHIVE, or4
- Some other way?(Please specify)5



- DON'T KNOWDK
- REFUSED REF

35. Once you got your section 8 voucher how long did it take you to find the apartment that you chose?

_____ DAYS/WEEKS/MONTHS [CIRCLE ONE]

- DON'T KNOWDK
- REFUSED REF

36. Did you feel that you had enough time to find an apartment, or could you have used more time?

- HAD ENOUGH TIME1
- COULD HAVE USED MORE TIME2
- DON'T KNOWDK
- REFUSED REF

37. Please look at Showcard F and tell me the number next to the **main** reasons that you decided to live in the place that you chose. CIRCLE ALL THAT APPLY

- RECOMMENDATION OF THE COUNSELING AGENCY.....01
- BETTER SCHOOLS FOR MY CHILDREN.....02
- FAMILY OR FRIENDS NEARBY03
- CONVENIENT LOCATION04
- TO BE NEAR MY JOB05
- TO GET A JOB06
- I LIKED THE APARTMENT07
- TO GET A BIGGER OR BETTER APARTMENT08
- THIS WAS THE ONLY UNIT AVAILABLE.....09
- AFFORDABLE RENT10
- TO HAVE BETTER TRANSPORTATION.....11
- TO GET AWAY FROM DRUGS AND GANGS.....12
- FELT COMFORTABLE IN COMMUNITY/NEIGHBORHOOD..13
- OTHER/SPECIFY _____14
- DON'T KNOWDK
- REFUSED REF



38. During your apartment search, did you find at least two apartments that you could have moved to, or did you choose the only place you could find?

- FOUND AT LEAST TWO APARTMENTS
- I COULD HAVE MOVED TO1
- CHOSE THE ONLY PLACE I COULD FIND2
- DON'T KNOWDK
- REFUSED REF

39. I'm going to read a list of factors that may or may not affect someone who is looking for an apartment to rent with a Section 8 voucher. Please think about your situation and tell me if you have experienced a big problem, some problem, or no problem at all when you are/were looking for a place to live.

	BIG PROBLEM	SOME PROBLEM	NO PROBLEM	DON'T KNOW	REFUSED
a. Finding a place with enough bedrooms. Would you say that's a ...	1	2	3	DK	REF
b. Finding a place that you like. Would you say that's a ...	1	2	3	DK	REF
c. Finding landlords that will accept Section 8 vouchers.	1	2	3	DK	REF
d. Not having access to transportation for apartment hunting.	1	2	3	DK	REF
e. Landlords who did not want to rent to you because you are coming from CHA public housing.	1	2	3	DK	REF
f. Landlords who did not want to rent to you because you had children	1	2	3	DK	REF
g. Anything else that was a problem for you in looking for an apartment? (Specify below)	1	2	3	DK	REF
_____	1	2	3	DK	REF

40. Did you ever feel that you were pressured to accept a unit that was not suited to your needs or liking?

- YES1
- NO2 → SKIP TO Q42
- DON'T KNOWDK → SKIP TO Q42
- REFUSED REF → SKIP TO Q42

41. Please look at Showcard G. Who pressured you? Was it ...

[CIRCLE ALL THAT APPLY]

- The Relocation Counselor1
- Your Property Manager2
- The Relocation Project Manager3
- The Service Connector, or4
- Someone else? (Specify below)5



42. In what month and year did you start looking for an apartment?

____ MONTH

____ YEAR

- WITHIN THE LAST MONTH1
- DON'T KNOWDK
- REFUSED REF

IF BOX B = 6 OR BOX C = 3 GO TO Q. 43 OTHERWISE GO TO Q. 44 (SECTION 5)

43. Has your Relocation Counselor contacted you since your move?

- YES1
- NO2
- DON'T KNOWDK
- REFUSED REF

**Section 5: Relocation and other
Social Services Utilization and Effectiveness**

Now I would like to ask you about other people you may have worked with during your relocation.

The Service Connector is the person who is assigned to help you with a personal or family problem or to help you become lease compliant. Also, the Service Connector is supposed to conduct an interview with leaseholders about where they want to live and what they can afford.

44. Have you talked with a Service Connector either by phone or in person?

- YES1
- NO2
- DON'T KNOWDK
- REFUSED REF

IF BOX E = 0 OR BOX C = 6 OR BOX D = 2, SKIP TO Q46. OTHERWISE, GO TO Q45.

45. Did the Service Connector contact you after you moved into your new apartment?

- YES1
- NO2
- DON'T KNOWDK
- REFUSED REF

The Relocation Project Manager is the CHA employee who is responsible for helping you with all parts of your move. For example, the Relocation Project Manager is supposed to conduct a personal interview with you, organize a Relocation Planning Fair in your development, and organize regular meetings at your development to bring you up to date about the relocation process.

46. Did the Relocation Project Manager conduct a personal interview with you?

- YES1
- NO2
- DON'T KNOWDK
- REFUSED REF

47. Did the Relocation Project Manager organize a Relocation Planning Fair in your development?

- YES1
- NO2
- DON'T KNOWDK
- REFUSED REF

48. Did the Relocation Project Manager organize either monthly or weekly meetings at your development to bring you up to date about the relocation process?

- YES 1
- NO 2
- DON'T KNOW DK
- REFUSED REF

The Property Manager is the person responsible for managing your building day-to-day. For example, the Property Manager is supposed to make sure that leaseholders complete a Housing Choice Survey, make sure that buildings are maintained well, and help residents with their moves.

49. Did the Property Manager make sure that you completed a Housing Choice Survey?

- YES 1
- NO 2
- DON'T KNOW DK
- REFUSED REF

50. Did the Property Manager make sure that your building was maintained well?

- YES 1
- NO 2
- DON'T KNOW DK
- REFUSED REF

**IF BOX B = 6 OR BOX C = 3 GO TO 53
BOX B = 7 GO TO 55
IF BOX C = 6 GO TO Q. 54
IF BOX D = 2 GO TO 55**

51. Did you see your unit or any other unit in the development before you moved there?

- YES 1 → **SKIP TO Q53**
- NO 2
- DON'T KNOW DK
- REFUSED REF

52. Why did you not see any units in your development before moving there?

- CODE ALL THAT APPLY
- WAS NOT GIVEN THE OPPORTUNITY 1
- DID NOT ASK TO SEE THEM 2
- DID NOT HAVE TIME 3
- WAS UNABLE TO GET THERE (NO TRANSPORTATION) 4
- OTHER (SPECIFY) _____ 5

53. Did the Property Manager help you with your move?

- YES 1
- NO 2
- DON'T KNOW DK
- REFUSED REF

54. There are many people and organizations whose job it is to help you during your relocation. Were you ever confused about who you should go to when you needed help with something?

- YES 1
- NO 2
- DON'T KNOW DK
- REFUSED REF

The next section asks questions about social services you may need.

55. At any time during the relocation process did you need help with finding a job, filling out job applications, or job training?

- YES 1
- NO 2 → SKIP TO Q58
- DON'T KNOW DK → SKIP TO Q58
- REFUSED REF → SKIP TO Q58

56. Have you received or are you receiving the help that you needed?

- YES 1
- NO 2 → SKIP TO Q58
- DON'T KNOW DK → SKIP TO Q58
- REFUSED REF → SKIP TO Q58

57. Please look at Showcard H and tell me the numbers next to the all of the people or places that have helped or are helping you.

- RELOCATION COUNSELOR 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY 5



58. At any time during the relocation process did you need help with learning to read?

- YES 1
- NO 2 → SKIP TO Q61
- DON'T KNOW DK → SKIP TO Q61
- REFUSED REF → SKIP TO Q61

59. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q61
- DON'T KNOW DK → SKIP TO Q61
- REFUSED REF → SKIP TO Q61

60. From Showcard H tell me the numbers next to the all of the people or places that helped you.

- RELOCATION COUNSELOR 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY 5



61. At any time during the relocation process did you need help with getting a GED?

- YES 1
- NO 2 → SKIP TO Q64
- DON'T KNOW DK → SKIP TO Q64
- REFUSED REF → SKIP TO Q64

62. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q64
- DON'T KNOW DK → SKIP TO Q64
- REFUSED REF → SKIP TO Q64

63. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5



64. At any time during the relocation process did you need help with college counseling and financial aid referrals?

- YES.....1
- NO.....2 → SKIP TO Q67
- DON'T KNOW.....DK → SKIP TO Q67
- REFUSED.....REF → SKIP TO Q67

65. Did you get the help that you needed?

- YES.....1
- NO.....2 → SKIP TO Q67
- DON'T KNOW.....DK → SKIP TO Q67
- REFUSED.....REF → SKIP TO Q67

66. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5



67. At any time during the relocation process did you need help with computer training?

- YES.....1
- NO.....2 → SKIP TO Q70
- DON'T KNOW.....DK → SKIP TO Q70
- REFUSED.....REF → SKIP TO Q70

68. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q70
- DON'T KNOW DK → SKIP TO Q70
- REFUSED REF → SKIP TO Q70

69. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY _ 5



70. At any time during the relocation process did you need help with household management, such as keeping your unit clean and getting along with neighbors?

- YES 1
- NO 2 → SKIP TO Q73
- DON'T KNOW DK → SKIP TO Q73
- REFUSED REF → SKIP TO Q73

71. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q73
- DON'T KNOW DK → SKIP TO Q73
- REFUSED REF → SKIP TO Q73

72. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY 5



73. At any time during the relocation process did you need help with managing your money and paying bills?

- YES 1
- NO 2 → SKIP TO Q76
- DON'T KNOW DK → SKIP TO Q76
- REFUSED REF → SKIP TO Q76

74. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q76
- DON'T KNOW DK → SKIP TO Q76
- REFUSED REF → SKIP TO Q76

75. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR..... 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY 5



76. At any time during the relocation process did you need help with rebuilding your credit history?

- YES 1
- NO 2 → SKIP TO Q79
- DON'T KNOW DK → SKIP TO Q79
- REFUSED REF → SKIP TO Q79

77. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q79
- DON'T KNOW DK → SKIP TO Q79
- REFUSED REF → SKIP TO Q79

78. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5



79. At any time during the relocation process did you need help with finding child care?

- YES.....1
- NO.....2 → SKIP TO Q82
- DON'T KNOW.....DK → SKIP TO Q82
- REFUSED.....REF → SKIP TO Q82

80. Did you get the help that you needed?

- YES.....1
- NO.....2 → SKIP TO Q82
- DON'T KNOW.....DK → SKIP TO Q82
- REFUSED.....REF → SKIP TO Q82

81. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5



82. At any time during the relocation process did you need help finding any kinds of sports, tutoring, or other activities for your children?

- YES.....1
- NO.....2 → SKIP TO Q85
- DON'T KNOW.....DK → SKIP TO Q85
- REFUSED.....REF → SKIP TO Q85

83. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q85
- DON'T KNOW DK → SKIP TO Q85
- REFUSED REF → SKIP TO Q85

84. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR 1
 - SERVICE CONNECTOR 2
 - OUTSIDE SERVICE PROVIDER 3
 - CHURCH OR OTHER PLACE OF WORSHIP 4
 - SOMEWHERE ELSE/SPECIFY 5
-
-
-



85. At any time during the relocation process did you need help with parenting education?

- YES 1
- NO 2 → SKIP TO Q88
- DON'T KNOW DK → SKIP TO Q88
- REFUSED REF → SKIP TO Q88

86. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q88
- DON'T KNOW DK → SKIP TO Q88
- REFUSED REF → SKIP TO Q88

87. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR 1
 - SERVICE CONNECTOR 2
 - OUTSIDE SERVICE PROVIDER 3
 - CHURCH OR OTHER PLACE OF WORSHIP 4
 - SOMEWHERE ELSE/SPECIFY 5
-
-
-



88. At any time during the relocation process did you need help with physical health problems or finding a doctor?

- YES 1
- NO 2 → SKIP TO Q91
- DON'T KNOW DK → SKIP TO Q91
- REFUSED REF → SKIP TO Q91

89. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q91
- DON'T KNOW DK → SKIP TO Q91
- REFUSED REF → SKIP TO Q91

90. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR..... 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY 5



91. At any time during the relocation process did you need help with mental health problems like depression, anxiety or stress?

- YES 1
- NO 2 → SKIP TO Q94
- DON'T KNOW DK → SKIP TO Q94
- REFUSED REF → SKIP TO Q94

92. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q94
- DON'T KNOW DK → SKIP TO Q94
- REFUSED REF → SKIP TO Q94

93. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR..... 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY 5



94. At any time during the relocation process did you need help with drug or alcohol problems?

- YES 1
- NO 2 → SKIP TO Q97
- DON'T KNOW DK → SKIP TO Q97
- REFUSED REF → SKIP TO Q97

95. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q97
- DON'T KNOW DK → SKIP TO Q97
- REFUSED REF → SKIP TO Q97

96. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR 1
- SERVICE CONNECTOR 2
- OUTSIDE SERVICE PROVIDER 3
- CHURCH OR OTHER PLACE OF WORSHIP 4
- SOMEWHERE ELSE/SPECIFY 5



97. At any time during the relocation process did you need help with domestic violence problems?

- YES 1
- NO 2 → SKIP TO Q100
- DON'T KNOW DK → SKIP TO Q100
- REFUSED REF → SKIP TO Q100

98. Did you get the help that you needed?

- YES 1
- NO 2 → SKIP TO Q100
- DON'T KNOW DK → SKIP TO Q100
- REFUSED REF → SKIP TO Q100

99. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5



100. At any time during the relocation process did you need help with any type of legal assistance?

- YES.....1
- NO.....2 → SKIP TO Q103
- DON'T KNOW.....DK → SKIP TO Q103
- REFUSED.....REF → SKIP TO Q103

101. Did you get the help that you needed?

- YES.....1
- NO.....2 → SKIP TO Q103
- DON'T KNOW.....DK → SKIP TO Q103
- REFUSED.....REF → SKIP TO Q103

102. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR.....1
- SERVICE CONNECTOR.....2
- OUTSIDE SERVICE PROVIDER.....3
- CHURCH OR OTHER PLACE OF WORSHIP.....4
- SOMEWHERE ELSE/SPECIFY.....5



103. At any time during the relocation process did you need help with anything else that I didn't mention?

- YES.....1
- NO.....2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q107
- DON'T KNOW.....DK → SKIP TO SKIP INSTRUCTIONS BEFORE Q107
- REFUSED.....REF → SKIP TO SKIP INSTRUCTIONS BEFORE Q107

104. What did you need help with?

105. Did you get the help that you needed?

- YES1
NO2 → SKIP TO SKIP INSTRUCTIONS BEFORE Q107
DON'T KNOWDK → SKIP TO SKIP INSTRUCTIONS BEFORE Q107
REFUSED REF → SKIP TO SKIP INSTRUCTIONS BEFORE Q107

106. From Showcard H tell me the numbers next to all of the people or places that helped you.

- RELOCATION COUNSELOR1
SERVICE CONNECTOR2
OUTSIDE SERVICE PROVIDER3
CHURCH OR OTHER PLACE OF WORSHIP4
SOMEWHERE ELSE/SPECIFY5



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Section 6: Current Housing Unit and Neighborhood

The next questions are about the apartment and the neighborhood you live in now.

SKIP INSTRUCTIONS:
IF BOX C = 2 SKIP TO 111.
IF BOX C = 6 SKIP TO 121
IF BOX D = 2 OR 3 GO TO 121
IF BOX B = 7 SKIP TO Q134

107. Please look at Showcard I. Before you made a decision about a temporary or permanent move, how much information did you have about the neighborhood? Would you say...

- A lot 1
- Some 2
- A little 3
- Nothing 4
- DON'T KNOW DK
- REFUSED REF



108. Before you made a decision about a temporary or permanent move how much information did you have about ...

	A lot	Some	A little	None	DON'T KNOW	REFUSED
a. Employment services in the neighborhood? Would you say you had ...	1	2	3	4	DK	REF
b. What about job training centers in the neighborhood?	1	2	3	4	DK	REF
c. What about health clinics in the neighborhood?	1	2	3	4	DK	REF
d. What about counseling services in the neighborhood?	1	2	3	4	DK	REF
e. What about access to public transportation in the neighborhood?	1	2	3	4	DK	REF
f. What about child care services in the neighborhood?	1	2	3	4	DK	REF

109. [Do you/did you] want to know more about the new neighborhood?

- YES 1
- NO 2 → SKIP TO Q111
- DON'T KNOW DK → SKIP TO Q111
- REFUSED REF → SKIP TO Q111

110. What did you want to know?

111. Please look at Showcard J. Overall, in what condition was your unit when you moved in? Would you say your unit was in...

- Excellent condition, 1
- Good condition, 2
- Fair condition, or 3
- Poor condition? 4
- DON'T KNOW DK
- REFUSED REF



112. Please tell me if each of the following were available and working in your unit when you moved in.

	Available and working	Available but not working	Not available	DON'T KNOW	REFUSED
a. a cooking stove with an oven?	1	2	3	DK	REF
b. a refrigerator?	1	2	3	DK	REF
c. a kitchen sink?	1	2	3	DK	REF
d. adequate heat?	1	2	3	DK	REF
e. laundry facilities in your building or unit?	1	2	3	DK	REF

113. How many bedrooms are in your current apartment?

- _____ NUMBER
- DON'T KNOW DK
- REFUSED REF

114. Does your apartment have more, less, or the same amount of bedrooms as your original unit?

- More 1
- Less.....2
- Same3
- DON'T KNOWDK
- REFUSED REF

115. Overall, would you say this apartment is better, worse, or about the same as your last apartment?

- BETTER 1
- WORSE.....2
- ABOUT THE SAME3
- DON'T KNOWDK
- REFUSED REF

**SKIP INSTRUCTIONS:
IF BOX C = 2 SKIP TO 121.**

116. Is this neighborhood better, worse, or about the same as your last neighborhood?

- BETTER 1
- WORSE.....2
- ABOUT THE SAME3
- DON'T KNOWDK
- REFUSED REF

117. Please look at Showcard K. How well does your new landlord or property manager maintain the building? Would you say the building is...

- Very well maintained,1
- Well maintained2
- Poorly maintained, or3
- Very poorly maintained?4
- DON'T KNOWDK
- REFUSED REF



118. Do you feel like your new landlord or property manager treats you the same as other tenants, or are you treated better, or worse than other tenants?

- THE SAME1
- BETTER2
- WORSE3
- NO OTHER TENANTS4
- DON'T KNOWDK
- REFUSED REF

SKIP INSTRUCTIONS:
IF BOX B = 6 OR BOX C = 3 GO TO Q119
OTHERWISE, GO TO Q121

119. From Showcard L, tell me the number next to the **main** thing you like best about living outside of public housing?

- CLOSER TO FAMILY AND FRIENDS01
- CHILDREN CAN GO TO A BETTER SCHOOL02
- BETTER CHILDCARE03
- BETTER ACCESS TO JOBS04
- GOOD TRANSPORTATION05
- SAFER NEIGHBORHOOD06
- BETTER ACCESS TO SOCIAL SERVICES07
- SHOPPING08
- NICER APARTMENT09
- DON'T KNOWDK
- REFUSED REF
- OTHER (SPECIFY) _____ 10



120. You may have had problems living outside of public housing. From Showcard M, tell me the numbers next to any problems you may have experienced? [CODE ALL THAT APPLY]

- LEAVING FAMILY AND FRIENDS01
- CHILDREN GOING TO A NEW SCHOOL.....02
- CHILDREN CHANGING OR LOSING CHILDCARE03
- BEING FAR AWAY FROM MY JOB04
- BEING FAR FROM TRANSPORTATION.....05
- DISCRIMINATION06
- SAFETY/VIOLENCE IN NEW NEIGHBORHOOD.....07
- FINANCIAL HARDSHIPS08
- HEALTH OR PERSONAL PROBLEMS.....09
- NOT HAVING ACCESS TO SERVICES YOU NEED.....10
- NOT KNOWING AREA/UNFAMILIAR/UNEASE11
- USING YOUR LINK CARD12
- ACCESSING TANF OFFICE13
- LOSS OF RESOURCE FOR
EMERGENCY CASH ASSISTANCE14
- TOO FAR FROM OLD NEIGHBORHOOD15
- OTHER (SPECIFY) _____16
- NO PROBLEMS.....17
- DON'T KNOWDK
- REFUSED REF



Now I want to know how easy or hard it is for you and your household members to get where you need to go.

121. Do you or any members of your household have difficulty getting to work?

- YES1
- NO2 → SKIP TO Q123
- DO NOT WORK3 → SKIP TO Q123
- DON'T KNOWDK → SKIP TO Q123
- REFUSED REF → SKIP TO Q123

122. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away,1
- You don't have access to transportation,2
- Transportation is unreliable,.....3
- Transportation is too expensive, or.....4
- Something else (SPECIFY)?5



- DON'T KNOWDK
- REFUSED REF

123. Do you or any members of your household have difficulty getting to school?

- YES 1
- NO 2 → SKIP TO Q125
- DO NOT GO TO SCHOOL 3 → SKIP TO Q125
- DON'T KNOW DK → SKIP TO Q125
- REFUSED REF → SKIP TO Q125

124. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away, 1
- You don't have access to transportation, 2
- Transportation is unreliable, 3
- Transportation is too expensive, or 4
- Something else (SPECIFY)? 5



- DON'T KNOW DK
- REFUSED REF

125. Do you or any members of your household have difficulty getting to your church or place of worship?

- YES 1
- NO 2 → SKIP TO Q127
- DON'T GO TO CHURCH 3 → SKIP TO Q127
- DON'T KNOW DK → SKIP TO Q127
- REFUSED REF → SKIP TO Q127

126. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away, 1
- You don't have access to transportation, 2
- Transportation is unreliable, 3
- Transportation is too expensive, or 4
- Something else (SPECIFY)? 5



- DON'T KNOW DK
- REFUSED REF

127. Do you or any members of your household have difficulty getting to shopping centers?

- YES 1
- NO 2 → SKIP TO Q129
- DON'T GO SHOPPING..... 3 → SKIP TO Q129
- DON'T KNOW DK → SKIP TO Q129
- REFUSED REF → SKIP TO Q129

128. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away, 1
- You don't have access to transportation, 2
- Transportation is unreliable, 3
- Transportation is too expensive, or 4
- Something else (SPECIFY)? 5



-
-
-
- DON'T KNOW DK
- REFUSED REF

129. Do you or any members of your household have difficulty getting to your friends' or relatives' homes?

- YES 1
- NO 2 → SKIP TO Q131
- DON'T VISIT FRIENDS AND RELATIVES 3 → SKIP TO Q131
- DON'T KNOW DK → SKIP TO Q131
- REFUSED REF → SKIP TO Q131

130. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away, 1
- You don't have access to transportation, 2
- Transportation is unreliable, 3
- Transportation is too expensive, or 4
- Something else (SPECIFY)? 5



-
-
-
- DON'T KNOW DK
- REFUSED REF

131. Please tell me any other places that you have difficulty getting to. (SPECIFY)

- NONE 1 → SKIP TO Q133
- DON'T KNOW DK → SKIP TO Q133
- REFUSED REF → SKIP TO Q133

132. Please look at Showcard N. What is the difficulty? Would you say ...

- It's too far away, 1
- You don't have access to transportation, 2
- Transportation is unreliable, 3
- Transportation is too expensive, or 4
- Something else (SPECIFY)? 5
- DON'T KNOW DK
- REFUSED REF



133. How much a problem would you say each of the following is in your neighborhood?

a. Drinking in public. Is that a big problem, somewhat of a problem, or no problem?

- Big problem 1
- Somewhat of a problem 2
- No problem 3
- DON'T KNOW DK
- REFUSED REF

b. Selling or using drugs. Is that a big problem, somewhat of a problem, or no problem?

- Big problem 1
- Somewhat of a problem 2
- No problem 3
- DON'T KNOW DK
- REFUSED REF

c. Teenagers causing a disturbance. Is that a big problem, somewhat of a problem, or no problem?

- Big problem 1
- Somewhat of a problem 2
- No problem 3
- DON'T KNOW DK
- REFUSED REF

d. What about litter? Is that a big problem, somewhat of a problem, or no problem?

Big problem1
Somewhat of a problem2
No problem.....3
DON'T KNOWDK
REFUSED REF

e. What about graffiti? Is that a big problem, somewhat of a problem, or no problem?

Big problem1
Somewhat of a problem2
No problem.....3
DON'T KNOWDK
REFUSED REF

f. What about vacant housing? Is that a big problem, somewhat of a problem, or no problem?

Big problem1
Somewhat of a problem2
No problem.....3
DON'T KNOWDK
REFUSED REF

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Section 7: Health Assessment

Next we would like to ask you some general questions about your state of health. Your responses will be kept confidential and not associated with you in any way.

134. Please look at Showcard O and tell me, in general, would you say your health is excellent, very good, good, fair, or poor?

- EXCELLENT1
- VERY GOOD2
- GOOD3
- FAIR4
- POOR.....5



135. Compared to one year ago, would you say that your general health now is ...

- Much better1
- About the same, or ,2
- Much worse?.....3

136. How often do you have days when you are nervous, tense, or on edge?

- Very often1
- Fairly often2
- Occasionally3
- Hardly ever4

137. How often do you have days when you are sad and blue?

- Very often1
- Fairly often2
- Occasionally3
- Hardly ever4

138. Now I am going to read a list of health problems. After each one, please tell me whether a doctor has told you that you have that problem			139. FOR EACH "YES" ANSWER ASK: How much does this keep you from working or carrying out your daily tasks? Would you say a great deal, some, only a little, or not at all?			
	Yes	No	A great deal	Some	A little	Not at all
a. Arthritis or rheumatism	1	2	1	2	3	4
b. Ulcers	1	2	1	2	3	4
c. Cancer	1	2	1	2	3	4
d. Hypertension or high blood pressure	1	2	1	2	3	4
e. Diabetes or "sugar"	1	2	1	2	3	4
f. Kidney or liver problems	1	2	1	2	3	4
g. Asthma	1	2	1	2	3	4
h. Other respiratory diseases, TB or lung diseases (emphysema, chronic bronchitis)	1	2	1	2	3	4
i. A stroke	1	2	1	2	3	4
j. A blood circulation problem, or hardening of the arteries	1	2	1	2	3	4
k. Heart trouble or heart attack	1	2	1	2	3	4
l. Sickle cell anemia	1	2	1	2	3	4
m. Hearing problems	1	2	1	2	3	4
n. Vision problems	1	2	1	2	3	4
o. Emotional or nervous problems	1	2	1	2	3	4
p. Sexually transmitted diseases	1	2	1	2	3	4
q. HIV positive or AIDS	1	2	1	2	3	4
r. Are there other problems that a doctor told you that you have that we haven't mentioned? (SPECIFY) _____	1	2	1	2	3	4

Section 8: Children in the Household

140. I'd like to find out a little more about the members of your household. First of all, are there any children under the age of 18 currently in your household?

- YES 1 → GO TO R.2
 NO 2 → SKIP TO SECTION 9 (Q175)
 DON'T KNOW DK → SKIP TO SECTION 9 (Q175)
 REFUSED REF → SKIP TO SECTION 9 (Q175)

R.2 I'd like to ask you the first names or initials of everyone living in your household who is under age 18, starting with the oldest person under age 18. Please be sure to include roomers, children who usually live here but are away temporarily – on vacation, at school, temporarily in a hospital, and so on. Please be sure to include babies or small children. I'd also like to remind you that your responses are confidential, and no names or identifying information will be shared with anyone, including the CHA. Let's start with the oldest child ...

Row	Name or initials	Age	Relationship to leaseholder (Choose 1-7 below)	Person in household primarily responsible for Child (choose 8-13 below)
1				
2				
3				
4				
5				
6				
7				
8				

Relationship status

1. Son or daughter
2. Brother or sister
3. Grandchild
4. Niece or nephew
5. Other relative
6. Foster Child
7. Other non-relative

Primary Caregiver

8. Self/Respondent
9. Child's parent
10. Child's grandparent
11. Child's aunt or uncle
12. Other relative
13. Other non-relative

KISH: I would like to ask some questions about one child in your household. To do that, I will scientifically select that child by using a list of random numbers to tell me about whom to ask questions. I am not permitted to substitute someone else.

KISH SAMPLING TABLE				
IF 2 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 3 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 4 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 5 PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE	IF 6 OR MORE PEOPLE LISTED ON ROSTER, CHOOSE PERSON ON LINE
<i>Affix Case KISH Label Here</i>				

K. 1 The child that has been selected is

141. During the past school year, was CHILD in school?

- YES1
- NO2 → SKIP TO Q156
- DON'T KNOWDK → SKIP TO Q156
- REFUSED REF → SKIP TO Q156

142. In what school is CHILD currently enrolled?

NAME OF SCHOOL _____

DON'T KNOWDK

REFUSED REF

143. What grade is he/she in?

- PRE-SCHOOL1
- KINDERGARTEN.....2
- 1ST THROUGH 8TH GRADE3
- 9TH GRADE/FRESHMAN4
- 10TH GRADE/SOPHOMORE5
- 11TH GRADE/ JUNIOR6
- 12TH GRADE/SENIOR7
- COLLEGE STUDENT8
- DON'T KNOWDK
- REFUSED REF

144. About how far is it from where you live now to SCHOOL? Is it...

- Less than 1 mile,1
- Between 1 and 2 miles, or2
- 2 miles or more from your home?3
- DON'T KNOWDK
- REFUSED REF

IF BOX C = 2 AND E=1, SKIP TO Q. 156
IF BOX C = 6, SKIP TO Q156
IF BOX D = 2 OR 3, SKIP TO Q156
OTHERWISE, IF BOX E = 1, GO TO Q145

145. Did CHILD transfer to a different school because of your relocation?

- YES1
- NO2 → SKIP TO Q153
- DON'T KNOWDK → SKIP TO Q156
- REFUSED REF → SKIP TO Q156

146. Please look at Showcard P and tell me the number next to the main reason CHILD transferred to a different school.

- CLOSER TO NEW HOUSE1
- BETTER EDUCATION.....2
- NO TRANSPORTATION TO OLD SCHOOL.....3
- CHILD REQUESTED TO CHANGE SCHOOL4
- CHILD OR PARENT LIKED NEW SCHOOL BETTER.....5
- OTHER/SPECIFY _____6
- DON'T KNOWDK
- REFUSED REF



147. Before you moved here, did you feel like you had enough information or not enough information about the schools CHILD might go to?

- ENOUGH INFORMATION1
- NOT ENOUGH INFORMATION2 → SKIP TO Q149
- DON'T KNOWDK → SKIP TO Q149
- REFUSED REF → SKIP TO Q149

148. What further information did you want?

149. What was the name of the school CHILD attended before you relocated?

- NAME OF SCHOOL _____1
- DID NOT ATTEND SCHOOL.....2
- DON'T KNOWDK
- REFUSED REF

150. When CHILD attended SCHOOL, how far away from the school did CHILD live?

- Less than 1 mile,1
- Between 1 and 2 miles, or2
- 2 miles or more from your home?3
- DON'T KNOWDK
- REFUSED REF

151. Compared to PREVIOUS SCHOOL [FILL FROM Q149], how satisfied are you with CURRENT SCHOOL [FILL FROM Q142]? Are you...

- More satisfied with CURRENT SCHOOL,1
- Less satisfied with CURRENT SCHOOL, or2
- About as satisfied with CURRENT SCHOOL
as with PREVIOUS SCHOOL?3
- DON'T KNOWDK
- REFUSED REF

152. Were there any problems enrolling CHILD in CURRENT SCHOOL [FILL FROM Q142]?

- YES1
- NO2 → SKIP TO Q154
- DON'T KNOWDK → SKIP TO Q154
- REFUSED REF → SKIP TO Q154

152A. Please explain what problems you had.

153. Did CHILD miss any days of school because of your relocation?

- YES1
- NO2 → SKIP TO Q155
- DON'T KNOWDK → SKIP TO Q155
- REFUSED REF → SKIP TO Q155

154. How many days did CHILD miss?

- _____ (NUMBER)
- DON'T KNOWDK
 - REFUSED REF

155. Before you were relocated did CHILD ever stop attending school for a period of 10 or more days in a row even if HE/SHE wasn't sick or on vacation?

- YES1
- NO2
- DON'T KNOWDK
- REFUSED REF

156. Does CHILD require child care?

- YES1
- NO2 → SKIP TO Q163
- DON'T KNOWDK → SKIP TO Q163
- REFUSED REF → SKIP TO Q163

157. Are you looking for child care for CHILD?

- YES1 → SKIP TO Q163
- NO2
- DON'T KNOWDK
- REFUSED REF

158. Do you have child care arrangements for CHILD?

- YES 1
- NO 2 → SKIP TO Q163
- DON'T KNOW DK → SKIP TO Q163
- REFUSED REF → SKIP TO Q163

159. Are you satisfied with your child care arrangements?

- YES 1 → SKIP TO Q163
- NO 2
- DON'T KNOW DK → SKIP TO Q163
- REFUSED REF → SKIP TO Q163

160. Why not?

161. Are you having any difficulties finding child care for CHILD?

- YES 1
- NO 2 → SKIP TO Q163
- DON'T KNOW DK → SKIP TO Q163
- REFUSED REF → SKIP TO Q163

162. What difficulties are you having?

IF BOX C = 2 AND E=1, SKIP TO Q. 169
IF BOX C = 6, SKIP TO Q169
IF BOX D = 2 OR 3, SKIP TO Q169
IF BOX E = 0, SKIP TO Q169

163. Has CHILD met new friends since your move?

- YES 1
- NO 2
- CHILD TOO YOUNG 3
- DON'T KNOW DK
- REFUSED REF

164. Please look at this list of activities on Showcard Q and tell me the numbers next to the activities that CHILD participates in now? CODE ALL THAT APPLY

- SPORTS1
- AFTERSCHOOL PROGRAMS2
- SCOUTS3
- ART/MUSIC/DANCE/DRAMA PROGRAMS.....4
- TUTORING5
- MENTORING6
- NONE7
- CHILD TOO YOUNG8
- OTHER/SPECIFY9



165. Has CHILD had positive experiences as a result of your relocation? For example, better grades in school, fewer problems with gangs or drugs, more opportunities for youth programs, or anything else?

- YES1
- NO2 → SKIP TO Q167
- CHILD TOO YOUNG3 → SKIP TO Q167
- DON'T KNOWDK → SKIP TO Q167
- REFUSED REF → SKIP TO Q167

166. What positive experiences has CHILD had?

167. Has CHILD had difficulties as a result of your relocation? For example, problems at school, difficulty meeting new people or finding new activities to take part in?

- YES1
- NO2 → SKIP TO Q169
- CHILD TOO YOUNG3 → SKIP TO Q169
- DON'T KNOWDK → SKIP TO Q169
- REFUSED REF → SKIP TO Q169

168. What difficulties has CHILD had?

Next we would like to ask you some general questions about your child's health.

169. Please look at Showcard 0 and tell me, in general, would you say CHILD'S health is excellent, very good, good, fair, or poor?

- EXCELLENT 1
- VERY GOOD 2
- GOOD 3
- FAIR 4
- POOR 5
- DON'T KNOW DK
- REFUSED REF



170. Compared to one year ago, would you say that CHILD's health is now ...

- Much better 1
- About the same, or , 2
- Much worse? 3
- DON'T KNOW DK
- REFUSED REF

171. Does CHILD have asthma?

- Yes 1
- No 2
- DON'T KNOW DK
- REFUSED REF

→ SKIP TO Q173

172. Would you say that CHILD has more, less, or about the same number of asthma attacks now compared to a year ago?

- MORE 1
- LESS 2
- ABOUT THE SAME 3
- DON'T KNOW DK
- REFUSED REF

173. Are there safe places nearby where children can play outdoors?

- Yes 1
- No 2
- DON'T KNOW DK
- REFUSED REF

174. Before the weather got too cold, how safe was it for CHILD to play outdoors?
Would you say . . .

- Very safe1
- Safe2
- Unsafe 3
- Very unsafe4
- DON'T KNOWDK
- REFUSED REF
- NOT APPLICABLE.....N/A

**Section 9:
Overall Satisfaction**

175. Do you think that you had special needs that should have been addressed during the relocation process?

- YES1
- NO2 → SKIP TO Q179
- DON'T KNOWDK → SKIP TO Q179
- REFUSED REF → SKIP TO Q179

176. Do you feel that these special needs were or were not taken into consideration?

- WERE1
- WERE NOT2 → SKIP TO Q178
- DON'T KNOWDK → SKIP TO Q178
- REFUSED REF → SKIP TO Q178

177. How were the special needs taken into consideration?

SKIP TO Q179

178. How were the special needs **not** taken into consideration?

179. Do think you were treated fairly during relocation, or do you think you were not treated fairly?

- TREATED FAIRLY1
- NOT TREATED FAIRLY2 → SKIP TO Q181
- DON'T KNOWDK → SKIP TO Q181
- REFUSED REF → SKIP TO Q181

180. In what way were you treated fairly?

SKIP TO Q182

181. In what way were you not treated fairly?

182. Do you think the CHA showed compassion towards you and your family, or do you think the CHA did not show compassion?

- SHOWED COMPASSION.....1
- DID NOT SHOW COMPASSION.....2 → GO TO Q184
- DON'T KNOWDK → GO TO Q184
- REFUSED REF → GO TO Q184

183. In what way did the CHA show compassion?

SKIP TO Q191

184. In what way did the CHA not show compassion?

185. What are the biggest problems with the relocation process?

186. What are your suggestions for improving the relocation process?

187. Is there anything else you want to tell me about the relocation process or your current situation?

IF BOX C = 2 AND E=1, SKIP TO Q. 191
IF BOX C = 6, SKIP TO Q191
IF BOX D = 2 OR 3, SKIP TO Q191
IF BOX E = 0, SKIP TO Q191

188. Since your move have you felt better, worse or about the same about opportunities to improve your life?

- Better1
- Worse2
- About the same3
- DON'T KNOWDK
- REFUSED REF

189. Has this move made it possible for you to do things that would benefit you or your family?

- Yes 1
- No 2 → SKIP TO Q191
- DON'T KNOW DK → SKIP TO Q191
- REFUSED REF → SKIP TO Q191

190. What are those things?

191. An Independent Monitor has been assigned to oversee the CHA Relocation effort. The monitor is Tom Sullivan from the Chicago law firm, Jenner and Block. The goal of the Independent Monitor is to evaluate the relocation effort to be sure that leaseholders are assisted and respected throughout the relocation process.

May we have your permission to give Mr. Sullivan your name so that he or a member of his staff can contact you about your relocation experiences? We also want to assure you that NORC will not link your name with the answers you gave us today in this questionnaire.

- YES 1
- NO 2
- DON'T KNOW DK
- REFUSED REF

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Section 10: Demographic Information

192. CODE RESPONDENT'S SEX (ASK IF UNCLEAR)

MALE.....1
 FEMALE.....2

Now I have some questions about your background. We need this information to understand how the CHA Relocation Program has affected residents, that is, who was helped and who was not helped by the program.

193. In what year were you born?

19__ __

194. Do you consider yourself of Hispanic, Latino, or of Spanish or Mexican origin?

YES1
 NO.....2
 DON'T KNOWDK
 REFUSED REF

195. What is your racial background?

WHITE.....1
 BLACK/AFRICAN AMERICAN2
 ASIAN/PACIFIC ISLANDER3
 ALASKAN NATIVE/AMERICAN (NATIVE) INDIAN.....4
 OTHER (SPECIFY) _____5
 REFUSED REF

196. What is the highest level of education you have completed?

EIGHTH GRADE OR LESS01
 BEYOND EIGHTH GRADE BUT NOT
 HIGH SCHOOL GRADUATION02
 GED.....03
 HIGH SCHOOL GRADUATION04
 TRADE OR VOCATIONAL SCHOOL05
 ONE TO THREE YEARS OF COLLEGE06
 GRADUATED FOUR YEAR COLLEGE07
 SOME GRADUATE EDUCATION08
 GRADUATE DEGREE09
 POST GRADUATE EDUCATION10
 REFUSED REF

197. Are you currently married, widowed, divorced, separated, or have you never been married?

- MARRIED.....1
- WIDOWED2
- DIVORCED3
- SEPARATED4
- NEVER MARRIED5
- REFUSED REF

198. Please look at Showcard R. What was your total household income for 2003, before taxes, including income from all sources? Was it ...

- \$0-3,9991
- \$4,000 – 7,9992
- \$8,000 – 15,9993
- \$16,000 – 27,9994
- \$28,000 – 35,9995
- Over \$36,0006
- DON'T KNOWDK
- REFUSED REF



Section 11: Locating Questions

NORC may want to contact you again, to find out more about how you are doing after your move, or to verify that I was here to interview you. For contacting purposes, we will need to ask for some personal identification information, including your Social Security Number. Providing this information is voluntary, you can decide not to provide it. NORC will not release any of your identifying information. NORC will only use this information to find you for a follow-up survey or to verify that I was here.

199. May I please have your full name, address, and phone number? [ASK MAIDEN NAME ALSO, IF NOT GIVEN]

NAME _____
ADDRESS _____
APARTMENT NUMBER _____
CITY/STATE/ZIP _____
TELEPHONE WITH AREA CODE _____

200. May I please have your Social Security Number?

____ - ____ - _____

DON'T KNOWDK
REFUSED REF

201. What is your license number or state identification number?

DON'T HAVE ONE.....1
DON'T KNOWDK
REFUSED REF

202. What state issued your license/state identification?

203. Who would be the one person you keep in touch with who would be most likely to know where you are? Can you give me their full name, address, and telephone number?

NAME _____
ADDRESS _____
APARTMENT NUMBER _____
CITY/STATE/ZIP _____
TELEPHONE WITH AREA CODE _____
RELATIONSHIP TO R _____

204. Besides the person you just told me about who would be another person you keep in touch with who would be most likely to know where you are? Can you give me their full name, address, and telephone number?

NAME _____
ADDRESS _____
APARTMENT NUMBER _____
CITY/STATE/ZIP _____
TELEPHONE WITH AREA CODE _____
RELATIONSHIP TO R _____

205. OTHER COMMENTS ON LOCATING RESIDENT

Section 12: Interviewer Observations

206. WHERE DID THE INTERVIEW TAKE PLACE?

RESPONDENT'S HOME1
OTHER/SPECIFY ADDRESS _____
_____...2

207. WHAT OTHER PERSONS WERE PRESENT DURING THE INTERVIEW? CIRCLE ALL THAT APPLY.

CHILDREN UNDER SIX1
OLDER CHILDREN2
SPOUSE/PARTNER3
OTHER RELATIVES4
OTHER ADULTS5
NO ONE6

208. IN GENERAL, WHAT WAS THE RESPONDENT'S ATTITUDE TOWARD THE INTERVIEW?

FRIENDLY AND INTERESTED1
COOPERATIVE BUT NOT PARTICULARLY INTERESTED2
IMPATIENT AND RESTLESS3
HOSTILE4

209. WAS THE RESPONDENT'S UNDERSTANDING OF THE QUESTIONS...

GOOD,1
FAIR, OR2
POOR3

210. IS THERE ANYTHING ELSE ABOUT THIS RESPONDENT THAT YOU WOULD LIKE US TO KNOW?

BUILDING TYPE AND CONDITIONS

211. ARE THE R's LIVING QUARTERS IN A

- ONE-UNIT BUILDING DETACHED FROM ANY OTHER BUILDING1 → SKIP TO Q213
- ONE-UNIT BUILDING, ATTACHED TO ONE OR MORE BUILDINGS2 → SKIP TO Q213
- BUILDING/MOBILE HOME WITH TWO OR MORE APARTMENTS3
- DON'T KNOWDK

212. HOW MANY APARTMENTS ARE IN THE BUILDING?

- _____ WRITE NUMBER OF APARTMENTS
- DON'T KNOWDK

213. DO THE OUTSIDE WALLS HAVE ANY MISSING SIDING, BRICKS, OR OTHER MISSING WALL MATERIALS?

- YES1
- NO2
- DON'T KNOWDK

214. ARE ANY OF THE WINDOWS IN THE THE HOUSING UNIT BOARDED UP?

- YES1
- NO2
- DON'T KNOWDK

215. ARE ANY OF THE WINDOWS IN THE HOUSING UNIT BROKEN?

- YES1
- NO2
- DON'T KNOWDK

216. WHAT IS THE CONDITION OF THE LIGHT FIXTURES IN THE PUBLIC HALLS

- NO PUBLIC HALLS1
- ALL IN WORKING ORDER2
- SOME IN WORKING ORDER3
- NONE IN WORKING ORDER4
- NO LIGHT FIXTURES5
- FIXTURES TURNED OFF, UNABLE TO DETERMINE IF WORKING, NOT OBVIOUSLY BROKEN6
- DON'T KNOWDK

217. ARE THERE LOOSE, BROKEN OR MISSING STEPS ON ANY COMMON STAIRWAYS INSIDE THIS BUILDING OR ATTACHED TO THIS BUILDING?

- YES 1
- NO 2
- NO COMMON STAIRWAYS..... 3
- DON'T KNOW DK